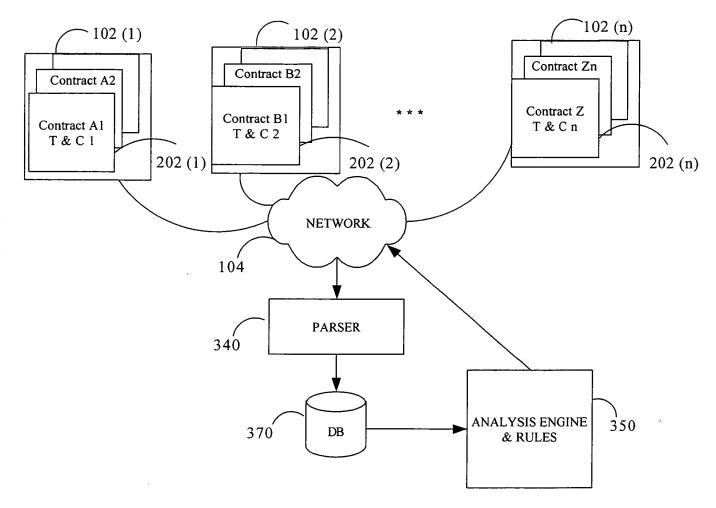
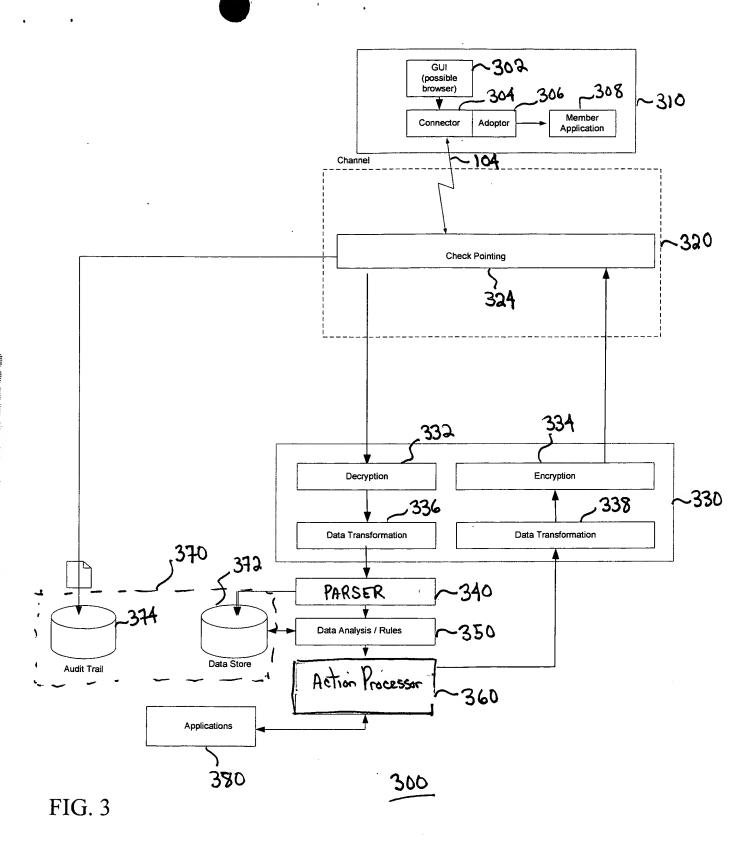


FIG. 1

FIG. 2

200





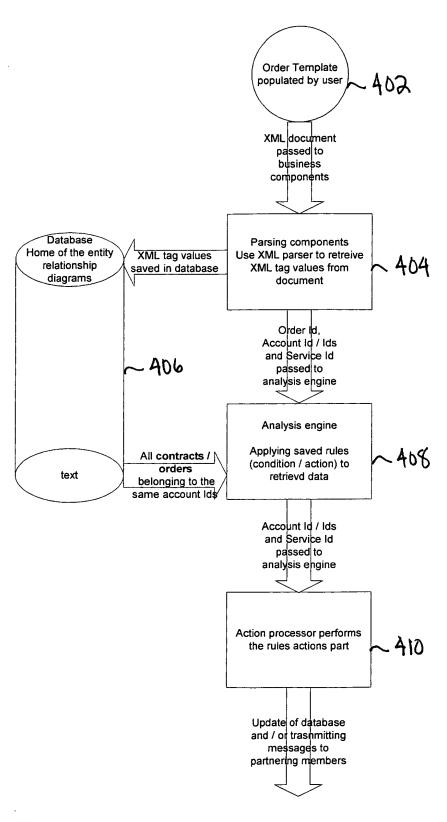


FIG. 4

400

V

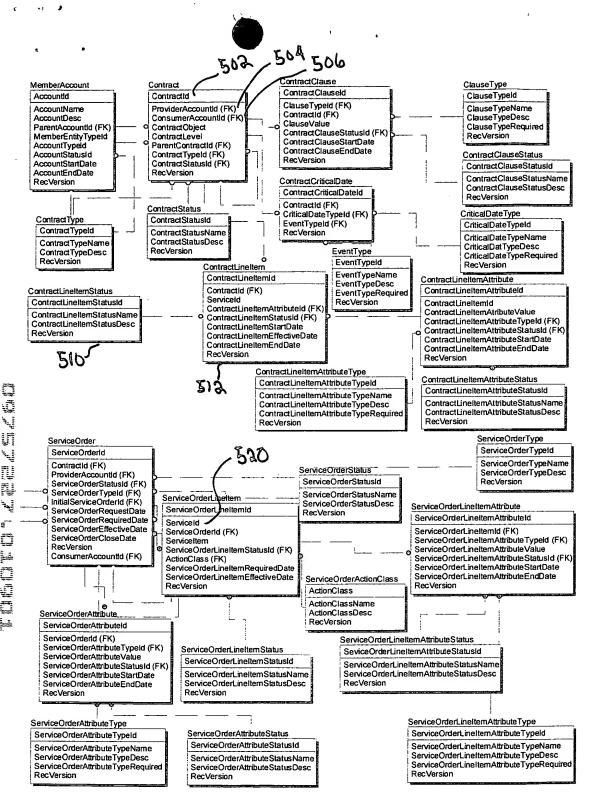


FIG. 5

## FIG. 6A

600

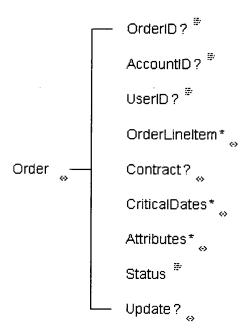
```
<?xml version ="1.0"?>
<!DOCTYPE Contract SYSTEM "PartnerCommunityNamespace.dtd">
<Order>
       <OrderID>only text</OrderID>
       <AccountID>only text</AccountID>
       <UserID>only text</UserID>
       <OrderLineItem>
 602 ~ Service>
                     <ServiceID>only text/ServiceID>
                     <Account>
                     </Account>
                     <CriticalDates>
                     </CriticalDates>
                     <Attributes>
                            <a href="#">AttributeType>only text</a>/AttributeType>
                            <a href="#">AttributeValue>only text</a>/AttributeValue>
                            <DisplayName>only text/DisplayName>
                            <Description>only text/Description>
                            <DataType>only text</DataType>
                            <Flags>only text</Flags>
                            <Importance>only text</Importance>
                            <Status>only text</Status>
                     </Attributes>
                     <Title>only text</Title>
604 /
             </Service>
              <Attributes>
                     <a href="#">AttributeType>only text</attributeType></a>
                     <a href="#">AttributeValue></a>
                     <DisplayName>only text/DisplayName>
                     <Description>only text/Description>
                     <DataType>only text</DataType>
                     <Flags>only text</Flags>
                     <Importance>only text</Importance>
                     <Status>only text</Status>
              </Attributes>
              <OrderLineItemID>only text</OrderLineItemID>
              <CriticalDates>
                     <DateID>only text</DateID>
                     <DateName>only text</DateName>
                     <DateValue>only text</DateValue>
                     <DateDescription>only text</DateDescription>
```

1

### FIG. 6B

```
<Flags>only text</Flags>
                     <Importance>only text</Importance>
                     <Status>only text</Status>
                     <Event>
                             <EventType>only text</EventType>
                             <EventDescription>only text</EventDescription>
                     </Event>
              </CriticalDates>
              <ActionClass>only text</ActionClass>
              <Status>only text</Status>
       </OrderLineItem>
       <ContractID>only text</ContractID>
       <Attributes>
              <a href="#">AttributeType>only text</a>/AttributeType>
              <a href="#">AttributeValue>only text</a>/AttributeValue>
              <DisplayName>only text/DisplayName>
              <Description>only text/Description>
              <DataType>only text
              <Flags>only text/Flags>
              <Importance>only text</importance>
              <Status>only text</Status>
       </Attributes>
       <Status>only text</Status>
</Order>
```

FIG. 7



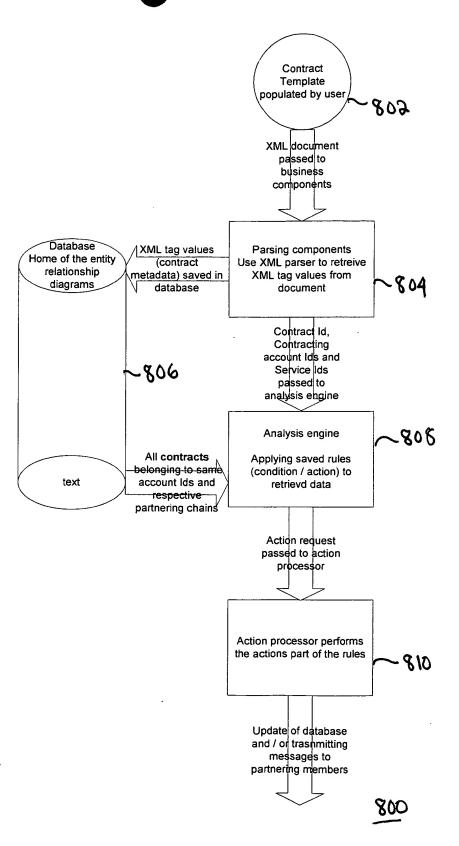


FIG. 8

Quality

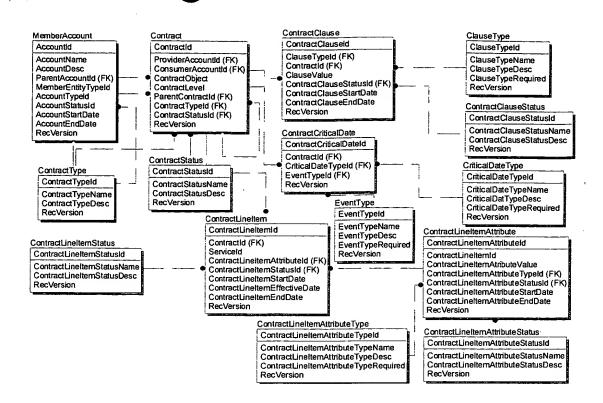


FIG. 9

# FIG. 10 A

#### 1000

```
<?xml version ="1.0"?>
<!DOCTYPE Contract SYSTEM "PartnerCommunityNamespace.dtd">
<Contract>
       <Status>only text</Status>
       <ContractID>only text</ContractID>
       <ParentContractID>
               <ContractID>only text</ContractID>
       </ParentContractID>
       <ChildContracts>
               <ContractID>only text</ContractID>
       </ChildContracts>
       <ProviderAccount>
               <Account>
               </Account>
       </ProviderAccount>
       <ConsumerAccount>
               <Account>
               </Account>
       </ConsumerAccount>
       <ContractLineItem>
               <LineItemID>only text</LineItemID>
    100 2 - < Service>
                       <ServiceID>only text/ServiceID>
                       <Account>
                       </Account>
                       <Attributes>
                               <a href="#">AttributeType>only text</a>/AttributeType>
                               <a href="#">AttributeValue>only text</a>/AttributeValue>
                               <DisplayName>only text</DisplayName>
                               <Description>only text/Description>
                               <DataType>only text</DataType>
                               <Flags>only text</Flags>
                               <Importance>only text</Importance>
                               <Status>only text</Status>
                       </Attributes>
                       <Title>only text</Title>
    1004 ~ </ Service>
               <Attributes>
                       <a href="#">AttributeType>only text</attributeType></a>
                       <a href="#">AttributeValue>only text</a>/AttributeValue>
                       <DisplayName>only text</DisplayName>
                       <Description>only text/Description>
                       <DataType>only text</DataType>
                       <Flags>only text</Flags>
                       <Importance>only text</Importance>
                       <Status>only text</Status>
```

#### FIG. 10 B

```
<Flags>only text</Flags>
                      <Importance>only text</Importance>
                       <Status>only text</Status>
               </Attributes>
               <Status>only text</Status>
               <StartDate>only text</StartDate>
               <EffectiveDate>only text</EffectiveDate>
               <EndDate>only text</EndDate>
       </ContractLineItem>
       <ContractClause>
               <ClauseID>only text</ClauseID>
               <ClauseType>
                      <ClauseTypeID>only text</ClauseTypeID>
                      <Name>only text</Name>
                      <Description>only text/Description>
               </ClauseType>
               <ClauseValue>only text</ClauseValue>
       </ContractClause>
       <CriticalDates>
               <DateID>only text</DateID>
               <DateName>only text</DateName>
               <DateValue>only text</DateValue>
               <DateDescription>only text</DateDescription>
               <Flags>only text</Flags>
               <Importance>only text</Importance>
               <Status>only text</Status>
               <Event>
                      <EventType>only text</EventType>
                      <EventDescription>only text</EventDescription>
               </Event>
       </CriticalDates>
       <Level>only text</Level>
       <ContractType>
               <Type>only text</Type>
               <Name>only text</Name>
               <Description>only text/Description>
       </ContractType>
</Contract>
```

FIG. 11

